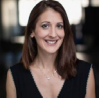
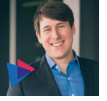











# FEBRUARY 26, 2019

- 08:30 - 09:00 • **Registration and breakfast**
- 09:00 - 12:00 • **Workshop: Ramping up with Microsoft Flow**  
**SHAREPOINT & OFFICE 365**
- 09:00 - 12:00 • **Workshop: Future proofing your Office 365 & SharePoint strategy**  
**SHAREPOINT & OFFICE 365**
- 09:00 - 12:00 • **Workshop: Governing the people/process side of your Digital Workplace**  
**INTRANET AND DIGITAL WORKPLACE** **GOVERNANCE**  
**NON-SHAREPOINT & OFFICE 365**
- 09:00 - 12:00 • **Workshop: Governance: Build an inventory of Flow and PowerApps**  
**SHAREPOINT & OFFICE 365**
- 09:00 - 12:00 • **Workshop: Extending your Information Architecture to Microsoft Teams**  
**SHAREPOINT & OFFICE 365**
- 12:00 - 13:00 • **Lunch**
- 13:00 - 16:00 • **Workshop: The Intranet Governance Game**  
**GOVERNANCE** **INTRANET AND DIGITAL WORKPLACE**  
**NON-SHAREPOINT & OFFICE 365**
- 13:00 - 16:00 • **Workshop: Enhancing the Digital Workplace Experience through Data Analytics**  
**ADOPTION & CHANGE MANAGEMENT** **COLLABORATION** **ESN** **MOBILE**  
**EMPLOYEE EXPERIENCE** **GOVERNANCE** **INTERNAL COMMUNICATION**
- 13:00 - 16:00 • **Workshop: PowerApps beyond the basics**  
**SHAREPOINT & OFFICE 365**
- 13:00 - 16:00 • **Workshop: How to leverage Search in your Office 365 intranet**  
**SHAREPOINT & OFFICE 365** **SEARCH**
- 13:00 - 16:00 • **Workshop: From Discovery to Alpha: Developing a user needs-focused intranet strategy**  
**INTRANET AND DIGITAL WORKPLACE**
- 13:00 - 16:00 • **Workshop: Advanced features in Microsoft Flow**  
**SHAREPOINT & OFFICE 365**
- 
- LAURA ROGERS**  
IW Mentor (US)
- 
- RICHARD HARBRIDGE**  
2toLead (CAN)
- 
- STACY WILSON**  
Eloquor Consulting (US)
- 
- MARTIN BOEJSTRUP**  
Microsoft (DK)
- 
- CHRISTIAN BUCKLEY**  
CollabTalk (US)
- 
- JESPER BYLUND**  
Region Skåne (SWE)
- 
- LUIS SUAREZ**  
Panagenda (ES)
- 
- LAURA ROGERS**  
IW Mentor (US)
- 
- BENJAMIN NIALIN**  
Sharegate (CAN)
- 
- SHARON O'DEA**  
Lithos Partners (UK)
- 
- MARTIN BOEJSTRUP**  
Microsoft (DK)

# FEBRUARY 27, 2019

08:30 - 09:00 • **Registration and breakfast**

09:00 - 09:20 • **Welcome session**

ROOM: DENMARK

NETWORKING



**KURT KRAGH SØRENSEN**  
IntraTeam (DK)

09:20 - 10:10 • **Making the most of modern out-of-box web parts**

ROOM:

SHAREPOINT & OFFICE 365



**LAURA ROGERS**  
IW Mentor (US)

09:20 - 10:10 • **Workplace experience mapping to inform Digital Transformation**

ROOM:

ADOPTION & CHANGE MANAGEMENT COLLABORATION EMPLOYEE EXPERIENCE  
ESN GOVERNANCE INTERNAL COMMUNICATION SHAREPOINT & OFFICE 365



**NEIL BARNETT**  
Heathrow (UK)

09:20 - 10:10 • **Enhancing the Digital Workplace Experience through Data Analytics**

ROOM:

ADOPTION & CHANGE MANAGEMENT COLLABORATION EMPLOYEE EXPERIENCE  
ESN GOVERNANCE INTERNAL COMMUNICATION INTRANET AND DIGITAL WORKPLACE



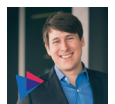
**LUIS SUAREZ**  
Panagenda (ES)

10:10 - 10:30 • **Break and networking**

10:30 - 11:20 • **Intranets & Digital Hubs with Office 365: What you need to know**

ROOM:

INTRANET AND DIGITAL WORKPLACE SHAREPOINT & OFFICE 365



**RICHARD HARBRIDGE**  
2toLead (CAN)

10:30 - 11:20 • **The Intranet is dead. Long live the Intranet**

ROOM:

EMPLOYEE EXPERIENCE ESN INTERNAL COMMUNICATION



**TRUDE HOLE**  
Bouvet (NO)

10:30 - 11:20 • **3 ridiculously effective ways to get senior leaders active on your Enterprise Social Network (with almost no effort)**

ROOM:

ADOPTION & CHANGE MANAGEMENT COLLABORATION ESN  
INTERNAL COMMUNICATION KNOWLEDGE MANAGEMENT SHAREPOINT & OFFICE 365



**CAI KJAER**  
SWOOP Analytics (AUS)

11:20 - 11:35 • **Break and networking**

# FEBRUARY 27, 2019

11:35 - 12:00

## Lessons from learning: How to make an intranet more useful

ROOM:

EMPLOYEE EXPERIENCE INTRANET AND DIGITAL WORKPLACE  
NON-SHAREPOINT & OFFICE 365



**SIMON THOMPSON**  
Experience Applied  
(UK)

11:35 - 12:00

## Developing a mindful approach to working digitally

ROOM:

EMPLOYEE EXPERIENCE NON-SHAREPOINT & OFFICE 365



**ELIZABETH MARSH**  
Digital Work  
Research (UK)

11:35 - 12:00

## The Digital Workplace in a media industry where “Change is the New Black”

ROOM:

COLLABORATION EMPLOYEE EXPERIENCE INTERNAL COMMUNICATION  
INTRANET AND DIGITAL WORKPLACE NON-SHAREPOINT & OFFICE 365



**LENA HILDEBERG**  
Bonnier Broadcasting  
(SWE)

12:00 - 13:00

## Lunch

ROOM: SWEDEN

13:00 - 13:50

## Round Table Discussions

ROOM: SWEDEN

NETWORKING

13:00 - 13:50

## Lightning Talks

ROOM: DENMARK

13:50 - 14:10

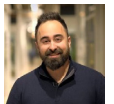
## Break and networking

14:10 - 15:00

## How does modern workplace look in Office 365?

ROOM:

INTRANET AND DIGITAL WORKPLACE SHAREPOINT & OFFICE 365



**BENJAMIN NIAULIN**  
Sharegate (CAN)

14:10 - 15:00

## Mysterious Russian soul and intranet

ROOM:

INTRANET AND DIGITAL WORKPLACE NON-SHAREPOINT & OFFICE 365



**ELENA BOGDANOVA**  
Rivelly.Intranet (RUS)

14:10 - 15:00

## From Digital Workplace to Intelligent Workplace

ROOM:

EMPLOYEE EXPERIENCE NON-SHAREPOINT & OFFICE 365 SEARCH



**GILLIAN MCCANN**  
Workgrid Software (UK)

# FEBRUARY 27, 2019

15:00 - 15:05

**Break**

15:05 - 15:30

**The new intranet at Region Skåne – personalised and focused on getting health care work done**

ROOM:

**ADOPTION & CHANGE MANAGEMENT** **EMPLOYEE EXPERIENCE**  
**INTERNAL COMMUNICATION** **MOBILE** **NON-SHAREPOINT & OFFICE 365**



**JESPER BYLUND**  
Region Skåne (SWE)

15:05 - 15:30

**Knowledge Management and Office 365 – some concrete examples**

ROOM:

**INTRANET AND DIGITAL WORKPLACE** **KNOWLEDGE MANAGEMENT**  
**SHAREPOINT & OFFICE 365**



**PATRIK BERGMAN**  
Haldex (SWE)

15:05 - 15:30

**Chatbot framework for internal processes at Bayer**

ROOM:

**INTRANET AND DIGITAL WORKPLACE** **NON-SHAREPOINT & OFFICE 365**  
**SEARCH**



**FRANK GIROUX**  
Bayer (GER)

15:30 - 15:50

**Break and networking**

15:50 - 16:25

**IntraTeam Prize**

ROOM: DENMARK

The prize is awarded by IntraTeam to an organization having demonstrated an exceptional effort to acquire or develop an effective and highly used intranet/digital workplace adding significant value.



**ANETTE WITTENBERG**  
IntraTeam (DK)

16:25 - 16:30

**Round-up of the first conference day**

ROOM: DENMARK



**KURT KRAGH SØRENSEN**  
IntraTeam (DK)

16:30 - 17:30

**Wine & Beer**

ROOM: SWEDEN

**NETWORKING**

18:30 - 22:00

**Networking Dinner**

Restaurant Asador

**NETWORKING**

# FEBRUARY 28, 2019

08:30 - 09:00 • **Registration and breakfast**

09:00 - 09:25 • **Welcome & Remember Yesterday**  
ROOM: DENMARK



**KURT KRAGH SØRENSEN**  
IntraTeam

09:25 - 10:15 • **Make better digital workplace decisions: A tool based on business strategy**  
ROOM:

**INTRANET AND DIGITAL WORKPLACE** **NON-SHAREPOINT & OFFICE 365**



**STACY WILSON**  
Eloquor Consulting (US)

09:25 - 10:15 • **So you're transforming the digital workplace – but are your people ready?**  
ROOM:

**ADOPTION & CHANGE MANAGEMENT** **EMPLOYEE EXPERIENCE**  
**NON-SHAREPOINT & OFFICE 365**



**ELIZABETH MARSH**  
Digital Work Research (UK)

09:25 - 10:15 • **Keeping Search relevant in a digital workplace**  
ROOM:

**COLLABORATION** **GOVERNANCE** **INTERNAL COMMUNICATION**  
**KNOWLEDGE MANAGEMENT** **NON-SHAREPOINT & OFFICE 365** **SEARCH**



**CHARLIE HULL**  
Flax (UK)

10:15 - 10:35 • **Break and networking**

10:35 - 11:00 • **The Near Future of Work**  
ROOM:

**EMPLOYEE EXPERIENCE** **INTRANET AND DIGITAL WORKPLACE**  
**NON-SHAREPOINT & OFFICE 365**



**SHARON O'DEA**  
Lithos Partners (UK)

10:35 - 11:00 • **The Intranet as the enabler in the digital workplace**  
ROOM:

**ADOPTION & CHANGE MANAGEMENT** **INTERNAL COMMUNICATION**  
**INTRANET AND DIGITAL WORKPLACE** **SHAREPOINT & OFFICE 365**



**RALF LARSSON**  
Electrolux (SWE)

10:35 - 11:00 • **Searching for people is no. 1**  
ROOM:

**EMPLOYEE EXPERIENCE** **INTRANET AND DIGITAL WORKPLACE**  
**NON-SHAREPOINT & OFFICE 365** **SEARCH**



**KRISTIAN NORLING**  
Region Västra Götaland (SWE)

11:00 - 11:05 • **Break**

# FEBRUARY 28, 2019

11:05 - 11:30

## To be announced

ROOM:



**TO BE ANNOUNCED**  
To be announced

11:05 - 11:30

## Our last intranet project

ROOM:

INTERNAL COMMUNICATION    INTRANET AND DIGITAL WORKPLACE  
SHAREPOINT & OFFICE 365    MOBILE



**KRISTIAN NORLING**  
Region Västra Götaland  
(SWE)

11:05 - 11:30

## Eight ways to improve Search satisfaction

ROOM:

ADOPTION & CHANGE MANAGEMENT    COLLABORATION  
EMPLOYEE EXPERIENCE    INTRANET AND DIGITAL WORKPLACE  
NON-SHAREPOINT & OFFICE 365    SEARCH



**MARTIN WHITE**  
Intranet Focus (UK)

11:30 - 11:35

## Break

11:35 - 12:00

## Everyone is a customer to someone

ROOM:

ADOPTION & CHANGE MANAGEMENT    COLLABORATION  
EMPLOYEE EXPERIENCE    INTERNAL COMMUNICATION  
NON-SHAREPOINT & OFFICE 365



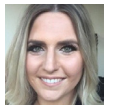
**SUZIE ROBINSON**  
WSH Group (UK)

11:35 - 12:00

## Don't know which Microsoft Collaboration tool to use? You're not alone!

ROOM:

ADOPTION & CHANGE MANAGEMENT    COLLABORATION    ESN  
INTRANET AND DIGITAL WORKPLACE    SHAREPOINT & OFFICE 365



**KIMBERLEY MORRISON**  
Arriva Group (UK)

11:35 - 12:00

## Using Search to break the silos, find experts & provide 360 views of your organisations data

ROOM:

NON-SHAREPOINT & OFFICE 365    SEARCH



**STEVE SALE**  
AstraZeneca (UK)

12:00 - 13:00

## Lunch

ROOM: SWEDEN

# FEBRUARY 28, 2019

13:00 - 13:25

## Rambla – Ramboll’s award winning new global Digital Workspace

ROOM:

ADOPTION & CHANGE MANAGEMENT    COLLABORATION    EMPLOYEE EXPERIENCE  
INTRANET AND DIGITAL WORKPLACE    KNOWLEDGE MANAGEMENT  
SHAREPOINT & OFFICE 365



**FREJA HEJEDAL  
CHRISTIANSEN**  
Ramboll (DK)

13:00 - 13:25

## Region Skåne – Top tasks, information architecture and search

ROOM:

EMPLOYEE EXPERIENCE    GOVERNANCE    NON-SHAREPOINT & OFFICE 365  
SEARCH



**JESPER BYLUND**  
Region Skåne (SWE)

13:00 - 13:25

## The Digital Coffee Cafe – Workplace by Facebook

ROOM:

ADOPTION & CHANGE MANAGEMENT    EMPLOYEE EXPERIENCE    ESN  
GOVERNANCE    INTRANET AND DIGITAL WORKPLACE    MOBILE  
NON-SHAREPOINT & OFFICE 365



**MALOU DE ROOY**  
JACOBS DOUWE  
EGBERTS (NL)

13:25 - 13:35

## Break and networking

13:35 - 14:25

## Rise of the Digital Workplace Champion

ROOM:

ADOPTION & CHANGE MANAGEMENT    COLLABORATION  
INTRANET AND DIGITAL WORKPLACE    NON-SHAREPOINT & OFFICE 365  
INTERNAL COMMUNICATION



**CHRISTIAN BUCKLEY**  
CollabTalk (US)

13:35 - 14:25

## POLintra – the award-winning intranet of Danish police

ROOM:

ADOPTION & CHANGE MANAGEMENT    EMPLOYEE EXPERIENCE  
GOVERNANCE    INTRANET AND DIGITAL WORKPLACE  
SHAREPOINT & OFFICE 365    SEARCH



**PER BIRK    CECILIE RASK**  
Danish National Police  
(DK)

13:35 - 14:25

## Future of Communications

ROOM:

ADOPTION & CHANGE MANAGEMENT    INTERNAL COMMUNICATION  
NON-SHAREPOINT & OFFICE 365



**FRANK SIELAFF**  
Merck (GER)

14:25 - 14:45

## Break and networking

14:45 - 15:30

## Conference round-up

ROOM: DENMARK